



Dear Partner,

We're excited to share some major news that directly benefits our trade partners. Spring Hotels Group has officially acquired the iconic Mare Nostrum Resort in Arona marking the largest hotel acquisition in the Canary Islands this year and in fact, Spanish history. This expansion strengthens our presence in Tenerife and opens up even more premium product for you to offer your clients.

This exciting investment brings three prestigious properties into the Spring Hotels portfolio: the five-star Mediterranean Palace, the five-star Sir Anthony, and the four-star Cleopatra. With this acquisition, we've added over 1,000 rooms, bringing our total to more than 2,300 across six standout hotels in Tenerife, giving you even more choice and quality to offer your clients.

More than just a major investment, this move reinforces our long-term commitment to Tenerife. With our head office based on the island, we're not only closer to the properties—we're also right here to support the guests you send and the trade partners we work with. It's all about being present, responsive, and focused on delivering the best possible experience.

We want to reassure you that there will be no impact to existing bookings—everything will continue as planned. In fact, we'll soon be announcing some exciting trade incentives, so stay tuned. Spring Hotels has a dedicated, ABTA trained trade team on the ground, ready to support you with any enquiries. Feel free to get in touch directly with Joanne Robinson at jrobinson@springhoteles.com.

The integration of Mare Nostrum Resort marks a major step forward for Spring Hotels, adding strategic assets like a MICE centre for over 1,600 delegates and enhancing our offer across leisure, business, and premium tourism. We look forward to welcoming conferences and events to the resort and will, of course, incentivise and support our travel trade partners for travel get-togethers.

This investment strengthens our position in the market, supports the local economy and employment, and reinforces our commitment to sustainable tourism in the Canary Islands. Thank you for your continued support—we're here for any questions and look forward to sharing more as this exciting new chapter unfolds.

Sincerely,

Miguel Villarroya, CEO of Spring Hotels